



DOL - DevOps Leader (DOL)[®]

Overview

Course Code	DOL	Duration	2.0 days
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A DevOps Leader (DOL)[®] course is designed for a tactical or strategic individual who helps design, influence, implement or motivate the cultural transformation proven to be a critical success factor in DevOps adoption. The individual that acquires the DevOps Leader (DOL)[®] certification understands the human dynamics of cultural change and is equipped with practices, methods, and tools to engage people across the DevOps spectrum

Audience

- Anyone involved in cultural transformations and organizational change
- IT team leaders, managers, directors and business stakeholders
- Practitioners and change agents
- Tool providers and systems integrators
- DevOps consultants
- Anyone involved in cultural transformations and organizational change
- IT team leaders
- Managers
- Directors and business stakeholders
- Practitioners and change agents
- Tool providers and systems integrators
- DevOps consultants

Pre-Requisites

- DevOps Foundation[®] certification course
- Completion of pre-class assignment

Key Topics

Module 1: The Golden Circle

Module 2: Understanding Organisation Culture And Organisational Change

Module 3: Conway's Law And It's Influence On DevOps And Systems Thinking

Module 4: Strategies For Leading Cultural Transformations

Module 5: Evolving Silos Into Flat, Team Based Organisations

Module 6: Managing Conflict

Module 7: Creating Feedback Loops

Module 8: Creating Learning Environments

Module 8: Avoiding Change Fatigue

Module 9: Communication And Collaboration Strategies

Module 10: Meaningful Metrics

Module 11: Resourcing For DevOps

Module 12: Demonstrating DevOps ROI

Module 13: Critical Success Factors

Module 14: Getting Started

Objectives

The learning objectives for DevOps Leader (DOL) include a practical understanding of:

- The Golden Circle
- Understanding organizational culture and organizational change
- Conway's Law and its influence on DevOps and systems thinking
- Strategies for leading cultural transformations
- Evolving silos into flat, team-based organizations
- Managing conflict
- Creating feedback loops
- Creating learning environments
- Avoiding change fatigue
- Communication and collaboration strategies
- Meaningful metrics
- Resourcing for DevOps
- Demonstrating DevOps Return on Investment (ROI)
- Critical success factors

- Getting started